

Quarter Two 2012/13 Business Report
Annex 5 - Leadership Risk Register as at 25 September 2012

Owner: David McNulty

Ref	Cross - ref to directorate registers	Description of the risk	Inherent risk level (no controls)	Existing controls	Risk owner - Officer	Risk owner - Member	Residual risk level (after existing controls)	Committee review
L1	ASC2 CAC1,8,15 CAE9 CSF2 EAI6,7	Medium Term Financial Plan - Failure to achieve savings in the Medium Term Financial Plan (2012-2017) and additional service demand leads to increased pressure on service provision and damage to reputation.	High	- Monthly reporting to Corporate Board and Cabinet on the forecast outturn position to enable prompt management action - Generation of alternative savings and income - Adequate provision through the risk contingency	Corporate Leadership Team / Sheila Little	David Hodge	High	Council Overview & Scrutiny Committee - on each agenda Adult Social Care SC: - 30 November 2012 (Budget monitoring) Children & Families SC: - 20 September 2012 (Budget monitoring)
L14	ASC5 CAE17 CSF22	Future Funding - Gradual erosion of the council's main sources of funding (council tax and the proposed new method of calculating formula grant) upon which the council is highly dependent and reductions in other funding (for example in relation to academy schools) leads to financial loss, damage to reputation and failure to deliver services.	High	- Continued proactive modelling and horizon scanning of the financial implications of local government funding changes and subsequent review of Medium Term Financial Plan (2012-2017) assumptions as relevant - Close working with district and borough colleagues to shape the direction of council tax localisation and business rate retention policies as well as active responses to government consultations - Development of longer-term funding strategy to develop alternative sources of funding - Not withstanding actions above, there is a high risk of central government policy changes impacting on the council's financial position.	Corporate Leadership Team / Sheila Little	David Hodge	High	Audit and Governance Committee: - 3 October 2012 (Funding Strategy update) Adult Social Care SC: - 19 September 2012 (Social Care funding) Council Overview & Scrutiny Committee: - 5 December 2012 (Funding Strategy)
L7	CAE12 EAI1,2	Waste - Failure to deliver key waste targets (including key waste infrastructure) could lead to negative impact	High	- This is a priority issue for the service manager with strong resourcing and project planning in place that is monitored at board level. - Further work with the Districts and Boroughs continue, to review waste plans to achieve the targeted increase in recycling. - Not withstanding the controls above, there is still a risk that delivery could be delayed by external challenge and levels of recycling are strongly influenced by district and borough collection arrangements which are not within SCC's direct control. Although the council continues to work in partnership to achieve the desired outcome.	Trevor Pugh	John Furey	High	Environment & Transport SC: - 1 March 2012 (Waste Partnership)

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L11	ASC12 CEO7 CSF18	Information Governance - Failure to effectively act upon and embed standards and procedures by the council leads to financial penalties, reputational damage and loss of public trust as a result of enforcement action taken by the Information Commissioner.	High	- Implementation of Egress encrypted email system - Internal Audit Management Action Plans in place that are monitored by Audit & Governance Committee and Select Committees - Ongoing communications campaign - Monitoring of compliance by Quality Board and Governance Panel - Despite the actions above, there is a continued risk of human error that is out of the council's control.	Corporate Leadership Team	Denise Le Gal	High	Council Overview & Scrutiny Committee: - Monitored through internal audit reports
L3	CAC2,5,12 CAE3 CEO3	Business Continuity, Emergency Planning and the event of industrial action - Failure to plan, prepare and effectively respond to a major incident results in an inability to deliver key services	High	- The Risk and Resilience Steering Group meets regularly to coordinate and lead on resilience planning. -all services have adequate and up to date business continuity plans, - Continued consultation with Unions and regular communication to staff.	Corporate Leadership Team	Kay Hammond	Medium	Council Overview & Scrutiny Committee: - 18 October 2012 (Business Continuity)
L2	ASC4,9 CAE1,2,16 CAC13 CEO1 CSF4 EAI4,8	Fit for the Future - Failure to deliver major change programmes and drive effective partnership working leads to the organisation not being fit for purpose, an inability to meet efficiency targets, improve performance and drive culture change	High	- Delivery of change is tracked at both directorate and Corporate Board level with key indicators included in the Quarterly Business Report to the Cabinet. - Communications, engagement and the STARS programme are designed to respond to identified issues and gaps.	Corporate Leadership Team	Cabinet	Medium	Council Overview & Scrutiny Committee: - 14 March 2012 (Making a Difference)
	ASC11 CAE13 CSF8	NHS Reorganisation - The Health and Well Being Board does not provide the necessary whole system leadership to implement the Health and Social Care Act.	High	- SCC identified as a National Leader in implementing the Health and Social Care Act. - Transition to new system is being managed well with strong joint leadership arrangements in place	Sarah Mitchell	Michael Gosling	Medium	Health Scrutiny Committee: - 15 November 2012 (NHS Surrey)
L4	CAE5,7	IT systems - major breakdown of systems, including the data centre, leads to an inability to deliver key services	High	- Proactive monitoring of IT system design, implementation and roll-out to ensure delivery to specification and within deadlines - Disaster recovery centre is up and running - Proactive monitoring of existing systems to minimise likelihood of system failure - Migration into the Primary Data Centre in Redhill.	Julie Fisher	Denise Le Gal	Medium	Council Overview & Scrutiny Committee: - 16 May 2012 (IT rollout update)
L5	ASC7,16 CSF6,16	Safeguarding - avoidable failure in Children's and/or Adults care leads to serious harm or death	High	- Appropriate and timely interventions by well recruited, trained, supervised and managed professionals, with robust quality assurance and prompt action to address any identified failings	Sarah Mitchell / Caroline Budden	Michael Gosling / Mary Angell	Medium	Children & Families Select Committee and Adult Social Care Committee: - on each agenda

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Key to references:

ASC = Adult Social Care
CAC = Customers and Communities
CAE = Change and Efficiency

CEO = Chief Executive's Office
CSF = Children, Schools and Families
EAI = Environment and Infrastructure

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Ref	Risk	Date Added	Residual risk level when	Movement		Current residual risk level
L1	Medium Term Financial Plan	Aug-12	High	-	-	High
L2	Fit for the Future	May-10	High	Jan-12	↓	Medium
L3	Business Continuity and Emergency Management	May-10	Medium	Aug-12	↓	Medium
L4	IT systems	May-10	Medium	-	-	Medium
L5	Safeguarding	May-10	Medium	-	-	Medium
L6	<i>Resource Allocation System in adults personalisation</i>	<i>May-10</i>	-	<i>Aug-12</i>	*	-
L7	Waste	May-10	High	-	-	High
L8	<i>Integrated Childrens System</i>	<i>May-10</i>	-	<i>Feb-11</i>	*	-
L9	NHS reorganisation	Sep-10	High	Jan-12	↓	Medium
L10	<i>2012 project management</i>	<i>Sep-10</i>	-	<i>Aug-12</i>	*	-
L11	Information Governance	Dec-10	High	-	-	High
L12	<i>LLDD budget transfer</i>	<i>May-11</i>	-	<i>Mar-12</i>	*	-
L13	<i>2012 command, control, coordination and communication</i>	<i>Dec-11</i>	-	<i>Sep-12</i>	*	-
L14	Future Funding	Aug-12	High	-	-	High

* Removed
↓ Direction of Travel

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